

COMMUNITY GOVERNANCE INITIATIVE

ACCREDITED PROGRAMME FOR COMMUNITY BASED DECISION MAKERS

The debate about the value of involving service users in governance is over. Across the public and third sector there is a real need for access to a capable body of involved users, who will make a meaningful and effective contribution to the strategy, direction, priorities and efficacy of their landlord or service provider.

Social landlords are all looking at ways of involving their tenants and residents much more closely in their businesses.

As well as drawing tenants closer to taking an overview of key decisions, strategies, their implementation and evaluation, for some, this is also about the unique roles of tenant shareholding and Board membership.

DOME and the Centre for Community and Lifelong Learning at the University of Wales in Newport have combined their knowledge and experience to offer a

3 day programme, accredited at Cert Ed level (5 – 20 credits), to support, coach and build the capacity of organisations and individuals to deliver great governance, and to create a connection with education.

Costs

Design and delivery of a 3 day programme costs £450 + VAT per person. Compare this with typical menu driven training, offered on a course by course basis, to all comers. It's good value. We can structure the 3 days over time if that is what would work best.

What makes this different?

This is different to the offers of others because it combines DOME's extensive understanding and experience of the issues for not for profit housing providers old and new (we have helped set up numerous new landlords of all types), with the Centre for Community and Lifelong Learning's academic and practical track record of working with individuals and communities.

Each programme will be:

- designed for each **organisation**, its priorities, strategies for involvement, **extending the existing capacity of individuals** who opt to take part
- focused on the **personal, inter-personal and team skills** needed to deliver good governance while **providing the information needed** to exercise it, and to **manage the tensions** of being a service user and a member of the governance structure



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- delivered at **times and places that suit participants** – whatever works for the individuals involved
- structured to use a **range of approaches to suit the individuals involved** – information giving, group and individual working, experiential learning, coaching, contact with others in similar circumstances, exposure to key influencers
- **enjoyable** for participants
- **hard wired into the wider involvement opportunities** an organisation offers
- **beneficial**, enabling every individual to earn from 5 – 20 credits towards a Cert Ed, and have a **forward development programme**
- **flexible, numbers are not fixed** – we will respond to the needs of each organisation. If two or more RSLs approaches us jointly, we will design an appropriate response

Our commitment

Both CCCL and DOME have a track record of commitment to supporting the development of community based service providers in the third and not for profit sector. The Community Governance Initiative sits at the centre of the vision and values of both of us.

Having been directly involved in the creation of new social landlords, and widening access to educational attainment and opportunities in urban and rural communities, we see this as a way of following through our commitment to these organisations and their communities.

The Community Governance Initiative

This will be developed and extended so that similar opportunities are extended to other not for profit organisations, especially those which intend to offer (or tender for) the provision of public services; and which need to improve their governance frameworks in order to do so successfully.

Contact us for more information

We are happy to come to talk to you about any aspect of the opportunities explained in this note. Please contact us on 10633 872485, or directly to Patrick or Kathryn as shown below:

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